



Detailed pricing and service information for RBM of Atlanta’s scheduled maintenance services for Mercedes-Benz vehicles 1998 and newer.

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FIRST SERVICE VISIT

Recommended Mileage Intervals

Service inspection scheduled for new vehicles (model year 2005 & newer) during the first 1,000-5,000 miles of operation.

Pricing

Complimentary service for new car customers.

Service Details

The purpose of the First Visit is to introduce you to RBM's Service Department and explain any system operation questions you have about your new vehicle. It also enables an RBM Technician to thoroughly inspect the vehicle. In addition to the mechanical inspection and function testing of systems, we complete a thorough electronic diagnostic test on all the vehicle computer systems.

During this visit, the Technician will perform the following services:

- Identify and address any Mercedes-Benz factory-related concerns you may have about the vehicle.
- Road test the vehicle and perform system operational checks.
- Complete the Mercedes-Benz Inspection and attach document to the Repair Order.
- Perform on-board diagnostics testing with Mercedes-Benz test equipment and attach results to the Repair Order.
- Complimentary car wash (unless you specify differently).
- *Note: Certain specific AMG models may also require changing of the rear differential fluid. If the owner's manual requires this service (as outlined in your maintenance book), we will complete it at no cost to you.*



SECOND VISIT *and* TIRE SERVICE

Recommended Mileage Intervals

Tire Service inspection scheduled for new vehicles (model year 2005 & newer) during the first 5,000-8,000 miles of operation.

Pricing

Complimentary service for new car customers.

Service Detail

The purpose of the Second Visit is to perform a complete tire maintenance and address any concerns you have about your tires.

Our goal is to provide a complete tire service to help you arrive safely at your destinations day in and day out. All RBM technicians are capable of addressing your tire concerns. RBM uses state-of-the-art tire replacement, tire balancing and wheel alignment equipment. RBM Technicians will help you maximize the useful life of your tires and help prevent flat tires and other issues. We accomplish this by performing a routine tire maintenance every 5,000 miles. By maintaining correct air pressure in the tires, rotating tires to reduce wear patterns (if applicable), repairing or replacing tires that have punctures and cuts, inspecting brakes and alignment issues, you significantly decrease tire failures and premature wear.

During this visit, the Technician will:

- Road test vehicle and evaluate ride quality of wheels and tires.
- Perform complete RBM Tire Inspection and document detailed notes of inspection, including tread depth measurements and PSI settings.
- Complimentary car wash (unless you specify differently).

RBM TIRE & WIPER SERVICE

Recommended Mileage Intervals

Recommended service at every 5,000 mile interval for all models 1998 and newer.

Pricing

\$24.95 - All Models.

Service Details

The purpose of this service is to inspect your tires and wipers and to address any concerns that you may have with these items. We recommend wiper replacement twice a year—preferably in the Spring and Fall, and immediate replacement should you experience visibility problems in the rain due to aged wiper rubber.

All RBM technicians are capable of addressing your tire concerns. RBM uses state-of-the-art tire replacement, tire balancing and wheel alignment equipment. RBM Technicians will help you maximize the useful life of your tires and help prevent flat tires and other issues by performing a routine tire maintenance every 5,000 miles. By maintaining correct air pressure in the tires, rotating tires to reduce wear patterns (if applicable), repairing or replacing tires that have punctures and cuts, inspecting brakes and alignment issues, you significantly decrease tire failures and premature wear.

Wiper Service includes the following:

- Wiper Inspection in the service drive with the Service Advisor. Wiper blade or insert replacement at no labor charge in the Service Drive if the vehicle is not entering the shop for other repairs.
- At customer request, replacement of wiper blades/inserts at no labor charge while performing the RBM Tire Inspection.
- Check windshield washers and wipers for proper operation after replacement of blade.

Tire service includes the following:

- Road test vehicle to evaluate ride quality of wheels and tires.
- Remove all wheels; inspect lug bolts and hub threads.
- Inspect tread depth, check for nails, sidewall damage and unusual wear patterns.
- Advise you if remaining tire life is less than next Service interval (5,000 miles).
- Rotate as needed (unless vehicle has offset wheels), set tire pressure to specification (or to owner request). *NOTE: Tire balance is an additional charge.*
- Correct air pressure in spare tire. “Reactivate” TPM if tires are rotated.
- Advise of any alignment concerns causing poor tire wear. *NOTE: RBM advises an alignment when a complete set or pair of tires are replaced*
- Perform a complete brake safety inspection, and advise you if brake repairs will be needed prior to the next scheduled service interval (5,000 miles).
- Torque lug bolts to specification, road test vehicle and final re-torque lug bolts.
- Visual inspection of all work performed after work is completed.
- Complimentary car wash (unless you specify differently).



RBM 10,000 MILE “A” SERVICE

Recommended Mileage Intervals

We recommend performance of the RBM “A” Service every 10,000 miles or once a year – whichever comes first (10,000, 30,000, 50,000, 70,000, 90,000, 110,000 miles, etc.) on all models from 1998.

Service alternates every 10,000 miles for “A” Service to every 20,000 miles for “B” Service. We recommend “B” service every 20,000 miles or once every two years – whichever comes first (20,000, 40,000, 60,000, 80,000, 100,000, 120,000 miles, etc.).

Pricing

\$235.00 – 4 Cylinder Gasoline Engine

\$250.00 – 6/8 Cylinder Gasoline Engine

\$275.00 – 12 Cylinder Gasoline Engine

\$250.00 – 6 Cylinder Diesel Engine

Service Details

These service intervals will take into account the harsh environment vehicles are subjected to while operating under metro Atlanta driving conditions.

Mercedes-Benz and RBM of Atlanta classify the Atlanta metro area as “Severe Operating Conditions.” Because of this classification, vehicles in the Metro Atlanta area require service sooner than the instrument cluster Service Reminder may indicate. RBM has formulated and designed these service intervals and inspections to reflect the actual driving conditions that exist in Metro Atlanta.

Under RBM’s recommended service schedule, the next inspection will be the RBM “Tire & Wiper Inspection” after 5,000 miles, or halfway to the next scheduled “B” Service.

During this visit, the Technician will perform the following services:

- Perform engine oil and filter service with Premium Mobil 1 synthetic oil.
- Install washer fluids and install appropriate fuel treatment (gasoline or diesel) in fuel tank.
- Perform RBM Multi-Point Service Inspection (see Multi-Point Inspection, page 7).
- Perform RBM Tire and Wiper Service (see Tire and Wiper Service, page 4).
- Reset FSS maintenance reminder.
- Complimentary car wash (unless you specify differently).



RBM 20,000 MILE “B” SERVICE

Recommended Mileage Intervals

This service is recommended every 20,000 miles or once every two years – whichever comes first – on all models from 1998. Service alternates every 10,000 miles for “A” Service to 20,000 miles for “B” Service.

Pricing

\$365.00 – 4 Cylinder Gasoline Engine

\$395.00 – 6 & 8 cylinder Gasoline Engine

\$425.00 – 12 Cylinder Gasoline Engine

\$395.00 – 6 Cylinder Diesel Engine

Service Details

These service intervals will take into account for the harsh environment vehicles are subjected to while operating under metro Atlanta driving conditions.

Mercedes-Benz and RBM of Atlanta classify the Atlanta metro area as “Severe Operating Conditions.” Because of this classification, vehicles in the Metro Atlanta area require service sooner than the instrument cluster Service Reminder may indicate. RBM has formulated and designed these service intervals and inspections to reflect the actual driving conditions that exist in Metro Atlanta.

Under RBM's recommended service schedule, the next inspection will be the RBM “Tire & Wiper Inspection” after 5,000 miles, or halfway to the next scheduled “A” Service.

During this visit, the Technician will perform the following services:

- Perform engine oil and filter service with Premium Mobil 1 synthetic oil.
- Install washer fluids and install appropriate fuel treatment (gasoline or diesel) in fuel tank.
- Perform RBM Tire and Wiper Service (see page 4).
- Perform RBM Service Multi-Point Inspection (see page 7).
- Perform RBM Engine Air Filter Service (see page 8).
- Perform RBM ACC Dust Filter Service (see page 9).
- Perform RBM Roof Service (see page 11).
- Perform RBM Engine Belt Drive Inspection (see page 10).
- Lubricate engine linkage (if applicable).
- Lubricate door, trunk and engine compartment rubber seals.
- Lubricate door and hood latches and hinges.
- Reset FSS Maintenance Reminder.
- Complimentary car wash (unless you specify differently).



RBM MULTI-POINT INSPECTION

Pricing

Complimentary with all RBM 10,000 mile A or RBM 20,000 mile B service.

Service Details

An RBM Technician performs this comprehensive inspection at every "A" & "B" Service. No other Mercedes-Benz Service department in the Metro Atlanta area offers such a comprehensive and thorough inspection. This is a total vehicle inspection, and is the best way for RBM to help protect your investment.

During this visit, the Technician will perform the following services:

- Road test the vehicle. Warm up oil, evaluate overall vehicle, and identify any of your concerns.
- Check instrumentation functions and cruise control.
- Operational check of heating and cooling systems (depending on the season).
- Check wipers and washers, all exterior lights, and horn.
- Check windows and sunroof operation.
- Midtronics test of battery & top up batteries as required.
- Check and correct engine compartment fluid levels with dipstick capability.
- Check anti-freeze concentration/protection level.
- Inspect hoses for leaks, cracks, chafing, etc.
- Check and correct transmission fluid level. (Models with dipstick).
- R&R engine encapsulation panels to access drain plugs + to inspect for leaks + abnormalities.
- Perform RBM Tire and Wiper Service
- Perform complete brake inspection. Note rotor specs and remaining brake pad % in RO notes.
- Inspect chassis and suspension.
- Inspect drive line and drive shaft flex discs.
- Check and correct transfer case fluid level if showing sign of significant fluid loss.
NOTE: some passenger car transfer cases require significant disassembly to gain access to fill plugs and level check plugs. Additional charges would apply to these vehicles if level correction is needed.
- For vehicles with engine control linkages, lubricate pivot points with hydraulic oil. Linkages that are sticking or binding will require disassembly, cleaning and lubrication at an additional charge.
- Perform final road test.
- Correct engine oil level with engine fully warmed up on a level surface with a dipstick and the instrument cluster (if applicable).
- Reinspect all areas that were worked on.
- Reset FSS maintenance reminder (if applicable).
- Complimentary car wash (unless you specify differently).



RBM ENGINE AIR FILTER SERVICE

Recommended Mileage Intervals

Recommended at every scheduled RBM 20,000 mile "B" Service on all models from 1998.

Pricing

Complimentary with RBM 20,000 mile "B" Service (price of air filter, if required, is additional).

Service Details

Clean engine air filters increase fuel economy and engine performance by protecting the engine and the injection system from damage caused by dust, sand and dirt. The Atlanta area has one of the highest pollen counts in the U.S., along with an overabundance of dust and smog. These pollutants clog engine air filters and cause them to lose their effectiveness faster than they do in other areas. Inspection, cleaning or replacement of the filter is included with the "B" service. The price of the actual engine air filter(s) replaced is additional.

During this visit, the Technician will perform the following services:

- Remove engine air filter.
- Inspect and clean debris from air filter housing assembly.
- Inspect condition of engine air filter.
- If air filter is in good condition for next 20,000 miles, reinstall air filter.
- If air filter is in poor condition, replace air filter.
- Reinstall air filter housing, top engine covers and intake air snorkel.
- Run engine and observe for correct function when completed.



RBM ACC DUST FILTER SERVICE

Recommended Mileage Intervals

Recommended at every scheduled RBM 20,000 mile "B" Service on all models from 1998.

Pricing

Complimentary with RBM 20,000 mile "B" Service (price of filter, if required, is additional).

Service Details

Clean ACC dust filters give you a cleaner and healthier environment to drive in by filtering out harmful dust and pollen. Dirty ACC dust filters restrict the flow of air through the ventilation system, and no longer filter out the pollen and dust from the surrounding environment. The Atlanta area has one of the highest pollen counts in the U.S., along with an overabundance of dust and smog. Included in the "B" Service is the cleaning or replacement of the dust filter. The price of the actual dust filter(s) replaced is additional.

During this visit, the Technician will perform the following services:

- Remove ACC dust filter.
- Clean out debris from ACC dust filter housing.
- Inspect ACC dust filter condition.
- If ACC dust filter is in good condition for next 20,000 miles, re-install filter.
- If ACC dust filter is in poor condition, advise replacement of filter.
- Reassemble ACC dust filter housing.



RBM ENGINE DRIVE BELT INSPECTION

Recommended Mileage Intervals

Recommended at every scheduled RBM 20,000 mile “B” Service and at every “A” Service starting at 50,000 miles and higher on all models from 1998.

Pricing

Complimentary with RBM 20,000 mile “B” Service (\$21.00 in conjunction with RBM 10,000 mile “A” Service).

Service Details

The engine drive belt turns all belt drive components, including the water pump, alternator, power steering pump, AC compressor, ABC suspension pump, super charger and viscous fan. The drive belt experiences operational and thermal stress from all the components that it drives. The service life of the drive belt is determined by the hours and the type of operation that it is subjected to.

Since all driving is not the same, there is no recommended mileage interval for replacing the drive belt. Routine maintenance and inspection is the best way to prevent drive belt problems on the road. Every drive belt will eventually wear out. It will eventually fail while driving if it is not examined and replaced before it breaks. Drive belt failure will result in the vehicle not being able to be driven safely (loss of power steering pump output), and will also cause engine damage due to overheating (loss of water pump output). Battery discharge will also occur (loss of alternator output).

During this visit, the Technician will perform the following services:

- Evaluate engine drive belt for proper operation and unusual noises.
- Evaluate belt tensioner for abnormal noises and proper operation.
- Remove any encapsulation panels or covers required to access the engine belt for visual examination.
- Rotate engine to allow visual inspection of all parts of the belt that are obscured by other pulleys.
- Inspect belt for excessive cracking, dry rot, rubber separation, fraying, splitting or missing material.
- If belt is in good condition – lube with belt paste and reinstall covers.
- If belt is not in good condition and most likely will not make it to next belt Inspection, we’ll advise to replace it.
- Reassemble encapsulation panels and covers.
- Road test vehicle.



RBM ROOF SERVICE

Recommended Mileage Intervals

Recommended at every scheduled RBM 20,000 mile “B” Service on all models from 1998.

Pricing

Complimentary with RBM 20,000 mile “B” Service.

Service Details

Roof systems require periodic cleaning and lubricating to minimize wear on their moving parts - especially sunroof slides. This service cleans the tracks and lubricates them with the appropriate Mercedes-Benz lubricant, and also lubricates the seals and latches of convertible tops.

During this visit, the Technician will perform the following services:

- Check operation of roof system (providing the roof is operational).
- Advise of any issues that you should be made aware of.
- Sunroof - clean accessible tracks and sliders with clean rags. Lubricate with Mercedes-Benz sunroof paste.
- Vario Roof - Wipe seals with clean rags and lubricate seals with Mercedes-Benz Roof Seal Lubricant.
- Cabriolet Tops - Wipe seals with clean rags and lubricate seals with Mercedes-Benz Roof Seal Lubricant.
- Top up hydraulic pump fluid level as necessary.



RBM OIL & FILTER CHANGE

Pricing

Mobil 1 Synthetic Engine Oil

\$95.00 – 4 Cylinder Gasoline Engine

\$115.00 – 6 & 8 Cylinder Gasoline Engine

\$135.00 – 12 Cylinder Gasoline Engines

\$115.00 – 6 Cylinder Diesel Engines.

Service Details

This menu item performs a “basic” oil and filter change only. It is not designed, nor intended, to replace or substitute for a regularly scheduled “A” or “B” maintenance. This menu item is appropriate for owners who do not wish to drive the full RBM recommended 10,000 mile “A” & “B” Service interval schedule without changing the engine oil.

During this visit, the Technician will perform the following services:

- Brief up-front road test to warm up engine oil prior to draining.
- Engine and Oil Filter Service with Mobil 1 Premium Synthetic Oil and fleece filter.
- Check and correct engine compartment fluid levels.
- Check and correct tire pressure.
- Visual inspection of brakes through wheel openings For a more comprehensive brake inspection, RBM recommends a complete “A” or “B” service



RBM PREMIUM OIL & FILTER CHANGE

Pricing

Mobil 1 Synthetic Engine Oil, Windshield Washer Solvents & Fuel Treatment

\$110.00 – 4 Cylinder Gasoline Engine

\$130.00 – 6 & 8 Cylinder Gasoline Engine

\$150.00 – 12 Cylinder Gasoline Engines

\$130.00 – 6 Cylinder Diesel Engines.

Service Details

This menu item performs a “basic” oil and filter change only. It also replenishes washer solvents and adds an appropriate treatment to the fuel tank. It is not designed, nor intended, to replace or substitute for a regularly scheduled “A” or “B” maintenance. This menu item is appropriate for owners who do not wish to drive the full RBM recommended 10,000 mile “A” & “B” Service interval schedule without changing the engine oil.

During this visit, the Technician will perform the following services:

- Brief up-front road test to warm up engine oil prior to draining.
- Engine and Oil Filter Service with Mobil 1 Premium Synthetic Oil and fleece filter.
- Check and correct engine compartment fluid levels.
- Check and correct tire pressure.
- Visual inspection of brakes through wheel openings For a more comprehensive brake inspection, RBM recommends a complete “A” or “B” service.
- Add washer solvent and soap to the washer reservoir.
- Add an appropriate fuel treatment (gasoline or diesel) to the fuel tank.



RBM BRAKE FLUID SERVICE

Recommended Mileage Intervals

Recommended every 30,000, miles (30,000 60,000, 90,000, 120,000, etc.), or every two years at the closest scheduled maintenance visit on all models from 1998. *Recommended regardless of model year or type of brake system.*

Pricing

\$110.00 – All Models (*NOTE: does not include models with SBC Brake System*)

\$185.00 – Models With SBC Brake System

Service Details

Brake fluid absorbs moisture from the atmosphere during the constant heating up and cooling down of the brake fluid. Moisture in the brake fluid causes internal corrosion of the brake system components – many of which are electrical hydraulic and very costly to replace. To prevent this problem and keep the brake fluid clean and free of moisture, the brake fluid must be replaced as part of preventative maintenance. This service will extend the life of brake system components that are susceptible to corrosion damage caused from brake fluid that is over two years old.

During this visit, the Technician will perform the following services:

- Up-front road test and evaluate brake performance.
- Advise you of any issues found prior to or during the service.
- Remove and reinstall all wheels to access bleeder fittings and perform a complete brake inspection.
- Conventional brake system fluid change includes: R&R reservoir and clean, replace reservoir grommets and high pressure flush complete brake system and fill with new brake fluid.
- SBC brake system includes: connect battery charger, Mercedes-Best test equipment and high pressure brake bleeding equipment, flush complete brake system, fill with new brake fluid and perform necessary SBC set up with Mercedes-Benz test equipment.
- Road test after repairs, evaluate braking operation, reinspect all brake fittings, and correct brake fluid level. Re-torque all wheels.



RBM ENGINE COOLANT SERVICE

Recommended Mileage Intervals

Recommended every 50,000 miles (50,000, 100,000, 150,000, etc.) or every five years at the closest scheduled maintenance visit on all models from 1998.

Pricing

\$95.00 – All Models

Service Details

New engine coolant protects the engine from overheating as well as from the damaging effects of corrosion when the coolant protection wears out. Anti-corrosion protection deteriorates as engine coolant is constantly heated up and cooled down. This is very prevalent in areas such as metro Atlanta that experience very hot and very long summers. This service replaces the worn anti-freeze with new anti-freeze and performs a comprehensive coolant system evaluation to avoid engine coolant-related problems in between scheduled services.

During this visit, the Technician will perform the following services:

- Remove encapsulation panels to access coolant drains.
- Pressure test cooling system and perform visual inspection of cooling system components.
- Advise you of any issues found prior to or during the service.
- Drain coolant, refill, bleed system and pressure test cooling system and cap.
- Tighten/inspect accessible hose clamps.
- Road test, bleed coolant system on max heat for duration of road test to remove air pockets.
- Inspect main fan/auxiliary fans for proper operation.
- Identify any obvious overheating issues. *NOTE: if you are aware that the vehicle has overheated, please inform your Service Advisor beforehand. RBM will recommend a new thermostat if the engine has overheated or if the existing thermostat is over eight years old.*
- Recheck coolant for proper level in reservoir and inspect for leaks.



RBM BI-TURBO INTERCOOLER FLUID SERVICE

Recommended Mileage Intervals

Recommended every 50,000 miles (50,000, 100,000, 150,000, etc.) or every five years, whichever comes first, on all V12 models with separate Intercooler. Recommended in conjunction with Engine Coolant Service.

Pricing

\$140.00 – V 12 Engines with Intercooler

Service Details

This service – best completed along with the Engine Coolant Service – is specifically designed for super-charged and turbo-charged engines with liquid-cooled intercoolers that are separated from the main engine cooling system.

The intercooler cools the intake air as it enters the engine air intake system. Keeping the intercooler system working properly allows for better engine performance and increased fuel economy. All engine coolant breaks down and loses its ability to protect against internal corrosion over time. This chemical breakdown in the coolant is caused from constant heating up and cooling down of the coolant, especially in areas like Atlanta that have very hot and very long summers.

By replacing the coolant and servicing the inter-cooler system, you'll prevent intercooler problems between regularly scheduled services. This also helps prolong the life of the intercooler system components.

During this visit, the Technician will perform the following services:

- Remove engine covers and encapsulation panels necessary to access and evaluate intercooler system.
- Perform visual inspection of components for signs of leakage or damage.
- Advise you of any issues found prior to or during the service.
- Connect and disconnect Mercedes-Benz special equipment for fluid exchange and air removal.
- Access relay/fuse for intercooler pump as required for each specific model.
- Pressure test system and caps.
- Tighten accessible hose clamps.
- Replace intercooler fluid and bleed air from system.
- Road test vehicle and re-check for leaks.
- Reassemble engine covers and encapsulation panels.



RBM AUTOMATIC TRANSMISSION SERVICE

Recommended Mileage Intervals

Recommended every 40,000 miles (40,000, 80,000, 120,000 etc.) on all models with automatic transmission from 1998.

Pricing

\$275.00 – All models with automatic transmission

Service Details

This service replaces the worn automatic transmission fluid with new fluid, filter, gasket and drain seals. Automatic transmission fluid is subjected to very high operating temperature, friction load and contamination from normal amounts of clutch material wear. New fluid and filter are necessary to maintain proper shifting, as well as prolonging transmission life expectancy.

The normal wear that occurs in all automatic transmissions is more pronounced in metropolitan areas like Atlanta, which Mercedes-Benz and RBM of Atlanta has classified as “severe operating conditions.” This causes additional strain on the automatic transmission fluid. The constant upshifting and downshifting in traffic (especially in hot weather) causes the fluid to break down faster than in other driving conditions.

By servicing the automatic transmission and replacing the worn fluid and filter, you’ll help avoid transmission problems between regularly scheduled services and prolong the life of the transmission.

During this visit, the Technician will perform the following services:

- Perform up-front road test and evaluate transmission shift points and quality.
- Remove encapsulation panels required to access transmission.
- Perform inspection for leaks.
- Advise you of any issues found prior to or during the service.
- Drain fluid from pan and remove pan and evaluate pan contents.
- Replace filter, pan gasket and drain plug crush seal.
 - 722.9 Includes replace pan bolts.
 - 722.9 Includes correct fluid level after service with Mercedes-Benz tester and fill station.
 - 722.6 Includes correct fluid level after service with Mercedes-Benz Dipstick and SDS, and install lock tab on dipstick tube.
- Road test after repairs, check shifts, and re-check for leaks.
- Reassemble encapsulation panels.



RBM MANUAL TRANSMISSION FLUID SERVICE

Recommended Mileage Intervals

Recommended every 40,000 miles (40,000, 80,000, 120,000 etc.) on all models with automatic transmission from 1998.

Pricing

\$90.00 – All Models with Manual Transmission.

Service Details

This service will replace the worn transmission fluid with new fluid and drain seal. Manual transmission fluid is subjected to very high operating temperature, friction load and contamination from normal amounts of gear material wear. New fluid is necessary to maintain proper shifting, as well as prolonging transmission life expectancy. The normal wear that occurs in all manual transmissions is more pronounced in metropolitan areas like Atlanta, which Mercedes-Benz and RBM of Atlanta has classified as “severe operating conditions.” This causes additional strain on the manual transmission fluid. The constant upshifting and downshifting in traffic (especially in hot weather) causes the fluid to break down faster than in other driving conditions.

By servicing the manual transmission and replacing the worn fluid, you’ll help avoid transmission problems between regularly scheduled services and prolong the life of the transmission.

During this visit, the Technician will perform the following services:

- Perform up-front road test and evaluate transmission shifting.
- Advise Customer if problems exist prior to or found during the Service.
- Remove encapsulation panels required to access transmission.
- Inspect for leaks.
- Drain fluid from transmission and evaluate metallic content.
- Fill with Synthetic manual transmission fluid and replace drain plug crush seal.
- Road test after repairs, check shifts, and re-check for leaks.
- Reassemble encapsulation panels.



TRANSFER CASE FLUID SERVICE

Recommended Mileage Intervals

Recommended every 40,000 miles (40,000, 80,000, 120,000, etc.) for all passenger cars, trucks & SUVs with All Wheel Drive From 1998. Recommended in conjunction with RBM Transmission Service.

Pricing

\$65.00 – Trucks & SUV's

\$185.00 – Passenger Cars

Service Details

This service will replace the worn transfer case fluid with new fluid. The transfer case takes the output from the transmission and distributes it to the front and rear differentials. The transfer case is the beginning step of taking a conventional rear wheel drive system and converting it into an “all wheel” drive system.

The transfer case fluid is subjected to extreme thermal load as it divides the transmission output torque between the two axles. This thermal load causes the fluid to break down and to lose its ability to properly lubricate and protect the transfer case components. The breakdown of the fluid is accelerated by driving in metropolitan areas such as Atlanta. By servicing the transfer case and replacing the transfer case fluid, you'll help avoid transfer case problems in between regular scheduled service visits. This service also helps prolong the life expectancy of the transfer case components.

During this visit, the Technician will perform the following services:

- Up-front road test and drive train evaluation.
- Removal of any encapsulation panels required to access transfer case.
- Check for leaks.
- Advise you of any issues found prior to or during the service.
- Removal of any components necessary to access fill and drain plugs.
- Replace old fluid with Mercedes-Benz transfer case fluid.
- Reassemble vehicle.
- Road test and re-inspect for leaks.
- Reinstall encapsulation panels.



REAR DIFFERENTIAL FLUID SERVICE

Recommended Mileage Intervals

Recommended every 60,000 miles for all models from 1998. (Excludes AMG models.)

Pricing

\$55.00 - All Models (Excludes AMG Models.)

Service Details

This service replaces the worn differential fluid with new fluid. The rear differential distributes transmission load evenly to the rear wheel axles. As it distributes this load, the differential fluid is subjected to tremendous thermal load, which causes the differential fluid to break down and wear out. Worn fluid is no longer able to properly lubricate and protect the components of the differential.

This normal wearing of the fluid is accelerated by driving in metropolitan areas such as Atlanta, classified by Mercedes-Benz and RBM of Atlanta as "severe operating conditions." RBM recommends replacing the differential fluid at regular scheduled intervals. By servicing the rear differential and replacing the differential fluid, you'll help avoid rear differential problems in between regularly scheduled services. This service also helps to prolong the life expectancy of the rear differential components.

During this visit, the Technician will perform the following services:

- Up-front road test and evaluation of drive train.
- Removal of any encapsulation panels to access drain/fill plugs.
- Check for leaks.
- Advise you of any issues found prior to or during the service.
- Replace rear differential fluid.
- Road test and reinspect for leaks.
- Reassemble vehicle and encapsulation panels.



FRONT DIFFERENTIAL FLUID SERVICE

Recommended Mileage Intervals

Recommended every 60,000 miles for all models with All-Wheel Drive from 1998. *(Excludes AMG models.)*

Pricing

\$55.00 – All Models with All-Wheel Drive *(Excludes AMG Models.)*

Service Details

This service replaces the worn differential fluid with new fluid. The front differential distributes transmission load evenly to the front wheel axles. As it distributes this load the differential fluid is subjected to tremendous thermal load. This thermal load causes the differential fluid to break down and wear out. Worn fluid is no longer able to properly lubricate and protect the components of the differential.

This normal wearing of the fluid is accelerated by driving in metropolitan areas such as Atlanta, which Mercedes-Benz and RBM of Atlanta classify as “severe operating conditions.” By servicing the front differential and replacing the differential fluid, you’ll help avoid front differential problems between regularly scheduled services. This service also helps prolong the life expectancy of the front differential components.

During this visit, the Technician will perform the following services:

- Up-front road test and evaluation of drive train.
- Removal of any encapsulation panels to access drain/fill plugs.
- Check for leaks.
- Advise you of any issues found prior to or during the service.
- Replace front differential fluid.
- Road test and reinspect for leaks.
- Reassemble vehicle and encapsulation panels.

AMG REAR DIFFERENTIAL FLUID SERVICE

Recommended Mileage Intervals

Recommended every 40,000 miles on all AMG models from 1998.

Pricing

\$70.00 - All AMG Models

Service Details

This service replaces the worn differential fluid with new fluid. The rear differential distributes transmission load evenly to the rear wheel axles. As it distributes this load the differential fluid is subjected to tremendous thermal load. This thermal load causes the differential fluid to break down and wear out. Worn fluid is no longer able to properly lubricate and protect the components of the differential.

This normal wearing of the fluid is accelerated by driving in metropolitan areas like Atlanta while accelerating and turning. This is especially more prevalent when driving AMG performance vehicles. Mercedes-Benz and RBM of Atlanta classify driving in Atlanta as "severe operating conditions" and recommend replacement of the differential fluid at regular scheduled intervals.

By servicing the rear differential and replacing the differential fluid, you'll help avoid rear differential problems in between regularly scheduled services. This service will also help to prolong the life expectancy of the rear differential components.

During this visit, the Technician will perform the following services:

- Up-front road test and evaluation of drive train.
- Removal of any encapsulation panels to access drain/fill plugs.
- Check for leaks.
- Advise you of any issues found prior to or during the service.
- Drain and replace rear differential fluid with high performance synthetic Hypoid gear oil.
- Road test and reinspect for leaks.
- Reassemble vehicle and encapsulation panels.

AMG FRONT DIFFERENTIAL FLUID SERVICE

Recommended Mileage Intervals

Recommended every 40,000 miles on all AMG models with All-Wheel Drive from 1998.

Pricing

\$70.00 - AMG Models with All-Wheel Drive

Service Details

This service replaces the worn differential fluid with new fluid. The front differential distributes transmission load evenly to the front wheel axles. As it distributes this load the differential fluid is subjected to tremendous thermal load. This thermal load causes the differential fluid to break down and wear out. Worn fluid is no longer able to properly lubricate and protect the components of the differential.

This normal wearing of the fluid is accelerated by driving in metropolitan areas like Atlanta while accelerating and turning. This is especially more prevalent when driving AMG performance vehicles. Mercedes-Benz and RBM of Atlanta classify driving in Atlanta as "severe operating conditions" and recommend replacement of the differential fluid at regular intervals.

By servicing the front differential and replacing the differential fluid, you'll help avoid front differential problems in between regularly scheduled services. This service will also help to prolong the life expectancy of the front differential components.

During this visit, the Technician will perform the following services:

- Up-front road test and evaluation of drive train.
- Removal of any encapsulation panels to access drain/fill plugs.
- Check for leaks.
- Advise you of any issues found prior to or during the service.
- Drain and replace front differential fluid with high performance synthetic Hypoid gear oil.
- Road test and reinspect for leaks.
- Reassemble vehicle and encapsulation panels.



GASOLINE FUEL FILTER REPLACEMENT

Recommended Mileage Intervals

Recommended every 60,000 miles on all gasoline models from 1998 with external fuel filter.

Pricing

\$165.00 – Fuel filters without integrated pressure regulator

\$235.00 – Fuel filters with integrated pressure regulator

\$190.00 – ML (1998-2005) fuel filters with integrated pressure regulator

Service Details

Fuel filters are designed to protect the fuel injection system from contaminants in the fuel. These contaminants are harmful to the sensitive fuel injection components. Damage to these components from contaminants is very costly to correct. Fuel filters eventually become saturated with contaminants and can no longer prevent them from reaching the fuel injection components. Over time the filter material also starts to deteriorate from the corrosive effects from the gasoline that they are filtering. When this happens, the filter material also becomes a damaging contaminant.

By replacing the fuel filter with a new filter at this interval, you'll help avoid fuel filter related problems between regularly scheduled services.

During this visit, the Technician will perform the following services:

- Access fuel filter by removal of all necessary components.
- Removal of any encapsulation panels.
- Inspect fuel filter lines, pump and fittings for leaks or other defects.
- Advise you of any issues found prior to or during the service.
- Replace fuel filter and necessary crush seals or clamps.
- Run engine and check for leaks.
- Reassemble vehicle.
- Road test and reinspect for leaks.
- Reinstall any encapsulation panels.

DIESEL FUEL FILTER REPLACEMENT

Recommended Mileage Intervals

Recommended at every 30,000 mile interval for Diesel Models From 1998

Pricing

\$110.00 – Diesel Models from 1998 to 2004

\$140.00 – Diesel Models from 2005

Service Details

Fuel filters protect the fuel injection system from contaminants in the fuel. These contaminants are harmful to the sensitive fuel injection components. Damage of these components from contaminants is very costly to replace. Fuel filters eventually become saturated with these contaminants and can no longer prevent them from reaching the fuel injection components. Over time the filter material also starts to deteriorate from the corrosive effects from the diesel fuel that they are filtering. When this happens, the filter material also becomes a damaging contaminant to the fuel injection system components. By replacing the fuel filter with a new filter at this interval, you'll help avoid fuel filter related problems in between their regular scheduled service interval.

During this visit, the Technician will perform the following services:

- Access fuel filter by removal of all necessary components.
- Removal of any encapsulation panels.
- Inspect fuel filter lines, pump and fittings for leaks or other defects.
- Advise you of any issues found prior to or during the filter replacement.
- Replace fuel filter and necessary crush seals or clamps.
- Transfer water sensor to new filter (if applicable).
- Replace fuel pre-filter (if applicable).
- Run engine and check for leaks.
- Reassemble vehicle.
- Road test and reinspect for leaks.
- Reinstall any encapsulation panels.



SPARK PLUG REPLACEMENT

Recommended Mileage Intervals

Recommended every 60,000 miles or every five years, whichever occurs first, at the closest scheduled service on all models with gasoline engines from 1998.

Pricing

| | |
|----------|---|
| \$190.00 | - Engine 104 in line 6 cylinder |
| \$180.00 | - Engine 111 in line 4 cylinder (1998-2002) |
| \$375.00 | - Engine 112 V 6 |
| \$490.00 | - AMG Engine 112 V 6 Supercharged |
| \$455.00 | - Engine 113 V 8 |
| \$455.00 | - AMG Engine 113 V 8 Naturally Aspirated Engine (2000-2003) |
| \$535.00 | - AMG Engine 113 V 8 Super Charged Engine |
| \$610.00 | - AMG Engine 113 V 8 Naturally Aspirated Engine (2004-2007) |
| \$255.00 | - Engine 119 V 8 |
| \$345.00 | - Engine 120 V 12 |
| \$910.00 | - Engine 137 V 12 |
| \$295.00 | - AMG Engine 156 V 8 |
| \$165.00 | - Engine 271 in line 4 cylinder (2003 - 2005) |
| \$245.00 | - Engine 272 V 6 |
| \$285.00 | - Engine 273 V 8 |
| \$895.00 | - Engine 275 V 12 Bi-Turbo |

Service Details

Spark plugs ignite the fuel delivered to the engine by the fuel injection system. They operate under intense heat and combustion shockwaves. This is more so in traffic patterns associated with metropolitan areas like Atlanta. Worn spark plugs cause poor engine performance and poor fuel economy. Worn spark plugs also trigger "Check Engine" lights coming on and rough running. New spark plugs installed by RBM help you avoid unwanted spark plug issues in between regularly scheduled service visits. As part of this service, RBM will also perform a complimentary visual inspection of the ignition wire components to determine if other issues are present that will cause problems in the ignition system.

During this visit, the Technician will perform the following services:

- Up-front road test and evaluation of engine performance.
- Visual inspection of spark plug wires, coil packs, coil-to-plug connectors, etc.
- Removal of all engine covers required to access spark plugs.
- Removal of all coils or coil modules required to access spark plugs.
- Remove all spark plugs with hand tools.
- Inspect spark plugs for unusual deposits or burn patterns.
- Advise you of any issues discovered prior to or during the service.
- Install new "Long Life" spark plugs.
- Reassemble vehicle.
- Run engine and confirm proper operation.
- Road test and confirm correct operation.



RBM SPARK PLUG WIRE INSPECTION

Recommended Mileage Intervals

Recommended at every spark plug replacement on all models with gasoline engines from 1998.

Pricing

Complimentary inspection during spark plug replacement.

Service Details

Spark plug wires, connectors, coils, etc. are the support system for the spark plugs and the ignition system. They are subjected to stresses from constant internal high voltage pulses as well as an under hood environment consisting of intense heat and vibration. This can lead to ignition component problems, rough running, "Check Engine" lights and more. When RBM replaces the engine spark plugs, we'll conduct a thorough visual inspection of the ignition system. This will help you avoid ignition system problems in between regular scheduled service visits. Replacement of worn ignition system components found during this service (e.g., spark plug wires, wire sets, coils and etc.) is at additional cost for parts & labor.

During this visit, the Technician will perform the following services:

- Inspect coil wire connectors, spark plug suppressor ends and check for arcing inside coil packs if applicable.
- Visually inspect spark plug wires for burn spots, chafing, melting or signs of arcing.
- Visually inspect spark plug connectors for corrosion, arcing, water intrusion and excessive carbon buildup on spark plug porcelain surfaces.
- Advise you of any issues discovered prior to or during the service.
- Run engine and observe for proper operation.
- Reassemble engine covers.
- Road test vehicle and check for proper operation.

Service Menu

Mercedes-Benz Vehicles 1998 and Newer



SPARK PLUG WIRE SET REPLACEMENT

All Models with Engines 112 and 113

Pricing

\$325.00 – Models with Engine 112 V 6

\$450.00 – Models with Engine 113 V 8

Service Details

The most effective way to replace defective spark plug wires (engine 112/113) is with the installation of a complete spark plug wire and suppressor end set. The new wire set will fire the spark plugs correctly and create a smoother running engine. This improves performance and fuel economy and will help avoid ignition system problems in between regularly scheduled service visits.

During the spark plug wire replacement, the technician will also perform the following:

- Disconnect and remove ignition coils from vehicle.
- Replace all spark plug wires with a set of new spark plug wires and suppressor ends.
- Run engine and check for proper operation.
- Advise you of any issues discovered prior to or during the service.
- Road test vehicle and check for proper operation.



RBM INITIAL DIAGNOSTICS CHECK

All Models From 1998

Pricing

\$89.00 – Initial diagnostic test for instrument cluster Malfunction Indicator Messages (MIL).

Service Details

Mercedes-Benz has many sophisticated on board electronic systems constantly checked by a sophisticated on board electronic monitoring system. When a malfunction is detected a message or warning bulb in the instrument cluster will illuminate to alert the driver of the individual system that is malfunctioning.

The RBM Technician begins the diagnostic procedure for an instrument cluster malfunction indicator warning (e.g., Check Engine, Tire Pressure Monitor, ESP, SRS, etc.) by connecting state-of-the-art Mercedes-Benz test equipment. The combination of Mercedes-Benz test equipment and a factory trained RBM Technician will most often find the cause of the problem within this one hour diagnostic time period. When this is the case the Service Advisor will contact you with the correct diagnosis and a detailed estimate of the corrective repairs needed.

If this is not the case, we'll advise you on the next diagnostic processes and will provide you with a revised estimate of the additional required testing and diagnosis (additional charges will apply).

Service Menu

Mercedes-Benz Vehicles 1998 and Newer



EMISSIONS INSPECTION

Applies to All Models with Gasoline Engines From 1996

Pricing

\$25.00 – State Emissions Inspection for all 1996 and newer models with gasoline engines.

Service Details

Residents living in the Atlanta Metropolitan Area and surrounding counties are required to have annual emissions testing and certification of their vehicles in order to purchase or renew their Georgia license tags each year. Emissions testing and certification applies to all vehicles with gasoline engines that are 25 model years or newer. All models with diesel engines are exempt from emissions testing at this time.

RBM of Atlanta is proud to be an authorized Georgia State Emissions Inspection and Certification Station for our customers' convenience. RBM can inspect and certify all Mercedes-Benz with gasoline engines that are model year 1996 and newer (Federal Law OBD 2 compliant). Testing can be done on a "wait" basis in RBM's Express Service Shop, or it can be completed when the vehicle is dropped off for other service needs. On a wait basis the Inspection and Certification process will typically take approximately 15-30 minutes to complete.

Customers are advised to get their emissions system tested and certified 4 to 6 weeks before their Tag Renewal Deadline. This will allow time to make any emissions-related repairs, followed by the necessary re-testing of the emissions system. After any emissions-related repairs, the emissions system must be "re-set." The emissions system will now have to perform its own on-board testing while the vehicle is being driven. This can take as long as a week and/or 200-300 miles of normal operation before the emission system completes all of its self tests and is ready for emissions re-testing. The emissions retest is free of charge if the vehicle is returned to the original test station within 30 days of the initial emissions test failure.

NOTE: Models that are older than 1996 production, but newer than 25 model years old, must have their emissions testing and certification performed at a different type of emissions testing facility.

Service Menu

Mercedes-Benz Vehicles 1998 and Newer



Service Menu

Mercedes-Benz Vehicles 1998 and Newer



RBM Detail Center Services **COMPLIMENTARY CAR WASH**

Pricing

Complimentary with all service visits.

Service Details

All Customer vehicles are washed by RBM's Car Cleaning personnel after all Services or repairs.

This service includes the following:

- Vacuum interior of vehicle. (excludes trunk)
- Prep vehicle exterior for wash. Pressure wash bumpers, grill, lower body & rocker panels.
- Clean brake dust from wheels. **NOTE: Heavy brake dust accumulations require additional cleaning at Customer request/expense.**
- Wash car with automated "soft touch" carwash.
- Apply tire shine.

NOTE: This complimentary car wash will not correct the appearance of vehicles that are heavily covered with road dirt and stains. Customers should select a more thorough cleaning service from the RBM Detail Menu if this complimentary service is not going to satisfy their expectations after the Service or Repair visit.

Service Menu

Mercedes-Benz Vehicles 1998 and Newer



RBM Detail Center Services **RBM DELUXE WASH**

Pricing

\$14.95

Service Details

A full-service cleaning.

This service includes the following:

- Prep vehicle exterior. Clean bumpers, grill, lower body panels, rocker panels & fender wells with pressure washer.
- Clean brake dust from wheels and fender wells. ***NOTE: Heavy accumulations of brake dust that have been allowed to bond to wheel paint may not completely wash off and will require additional services at Customer request/expense.***
- Wash vehicle exterior with “soft touch” automated car wash.
- Apply tire shine.
- Clean door jambs.
- Clean windows – interior & exterior.
- Clean interior & exterior mirrors.
- Vacuum vehicle interior & trunk.
- Wipe down dash and center console.

Service Menu

Mercedes-Benz Vehicles 1998 and Newer



RBM Detail Center Services **IMMACULATE INTERIOR DETAIL**

Pricing

\$89.95

Service Details

A combination of an RBM Deluxe wash and a complete interior detail.

This service includes the following:

- Perform a RBM Deluxe wash and cleaning service.
- Prep vehicle exterior. Clean bumpers, grill, lower body panels, rocker panels & fender wells with pressure washer.
- **Clean brake dust from wheels and fender wells. *NOTE: Heavy accumulations of brake dust that have been allowed to bond to wheel paint may not completely wash off and will require additional services at Customer request/expense***
- Wash vehicle exterior with “soft touch” automated car wash.
- Clean door jambs.
- Prepare floor mats (pre-treat spots) for shampooing or pressure washing.
- Prepare carpets (pre-treat spots) for shampooing.
- Vacuum vehicle interior and trunk.
- Clean and condition seats with leather treatment
- Clean and condition door panels & pockets.
- Clean air vents, ash tray, & crevices.
- Clean and condition dash & center console.
- Clean windows inside & out.
- Clean all interior & exterior mirrors.
- Polish wood.
- Apply tire shine.

Service Menu

Mercedes-Benz Vehicles 1998 and Newer



RBM Detail Center Services **SUPERB HAND WAX**

Pricing

\$99.95

Service Details

A combination of an RBM Deluxe wash and a hand-waxed finish.

This service includes the following:

- Perform RBM Deluxe Wash and cleaning service.
- Prep vehicle exterior. Clean bumpers, grill, lower body panels, rocker panels & fender wells with pressure washer.
- Clean brake dust from wheels and fender wells. ***NOTE: Heavy accumulations of brake dust that have been allowed to bond to wheel paint may not completely wash off and will require additional services at Customer request/expense.***
- Wash vehicle exterior with “soft touch” automated car wash.
- Prepare exterior for hand waxing. Remove any minor foreign over sprays from vehicle exterior with rubbing clay.
- Apply hand coat of wax to vehicle exterior.
- Clean door jambs.
- Clean windows – interior & exterior.
- Clean interior & exterior mirrors.
- Vacuum vehicle interior & trunk.
- Wipe down dash and center console.
- Apply tire shine.



RBM Detail Center Services **EXTERIOR DETAIL**

Pricing

\$174.95

Service Details

A combination of an RBM Deluxe wash and a wax buffed finish.

This service includes the following:

- Perform RBM Deluxe Wash and cleaning service.
- Prep vehicle exterior. Clean bumpers, grill, lower body panels, rocker panels & fender wells with pressure washer.
- Clean brake dust from wheels and fender wells. ***NOTE: Heavy accumulations of brake dust that have been allowed to bond to wheel paint may not completely wash off and will require additional services at Customer request/expense.***
- Wash vehicle exterior with “soft touch” automated car wash.
- Prepare exterior for waxing:
 - Remove any heavy oversprays and debris in paint from vehicle exterior with rubbing clay.
 - Buff out scratches that can be removed with wool pad.
 - Sponge out all swirl marks.
 - Apply wax and buff finish.
- Clean door jambs.
- Clean windows - interior & exterior.
- Clean interior & exterior mirrors.
- Vacuum vehicle interior & trunk.
- Wipe down dash and center console.
- Polish wood.
- Apply tire shine.



RBM Detail Center Services **COMPLETE DETAIL**

Pricing

\$174.95

Service Details

A combination of complete RBM interior and exterior detailing.

This service includes the following:

- Perform a RBM Deluxe wash and cleaning service.
- Prep vehicle exterior. Clean bumpers, grill, lower body panels, rocker panels & fender wells with pressure washer.
- Clean brake dust from wheels and fender wells. ***NOTE: Heavy accumulations of brake dust that have been allowed to bond to wheel paint may not completely wash off and will require additional services at Customer request/expense.***
- Wash vehicle exterior with “soft touch” automated car wash.
- Prepare exterior for waxing:
 - Remove any heavy oversprays and debris in paint from vehicle exterior with rubbing clay.
 - Lightly sponge painted surfaces with orbital buffer & apply wax.
- Clean door jambs.
- Clean windows - interior & exterior.
- Clean interior & exterior mirrors.
- Vacuum vehicle interior & trunk.
- Prepare floor mats (pre-treat spots) for shampooing or pressure washing.
- Prepare carpets (pre-treat spots) for shampooing.
- Clean and condition seats with leather treatment.
- Clean and condition door panels & pockets.
- Clean air vents, ash tray, & crevices.
- Clean and condition dash & center console.
- Polish wood.
- Apply tire shine.



RBM Detail Center Services **SHOWROOM POLISH**

Pricing

\$289.95

Service Details

A complete RBM interior and exterior detailing combined with additional polishing of exterior. This service is designed to bring back the original showroom shine to the exterior.

This service includes the following:

- Perform RBM Deluxe Wash and cleaning service.
- Prep vehicle exterior. Clean bumpers, grill, lower body panels, rocker panels & fender wells with pressure washer.
- Clean brake dust from wheels and fender wells. **NOTE: Heavy accumulations of brake dust that have been allowed to bond to wheel paint may not completely wash off and will require additional services at Customer request/expense.**
- Wash vehicle exterior with “soft touch” automated car wash.
- Prepare exterior for waxing:
 - Remove any heavy oversprays and debris in paint from vehicle exterior with rubbing clay.
 - Buff out scratches that can be removed with wool pad.
 - Sponge out all swirl marks to smooth paint.
 - Apply wax and buff finish.
- Clean door jambs.
- Vacuum vehicle interior & trunk.
- Prepare floor mats (pre-treat spots) for shampooing or pressure washing.
- Prepare carpets (pre-treat spots) for shampooing.
- Clean and condition seats with leather treatment.
- Clean and condition door panels & pockets.
- Clean air vents, ash tray, & crevices.
- Clean and condition dash & center console.
- Clean windows inside & out.
- Clean all interior & exterior mirrors.
- Polish wood.
- Apply tire shine.